

RESIDENTIAL APPLICATION FOR AN ACCOUNT – MOVE-IN DETAILS

Free Fax 1800 813 154



Note 48 hours notice in advance is required for a meter reading. * Mandatory information – insufficient details will not be accepted.

1. Property Where Meter/s to be Read

* **Property Address** _____

Mailing Address (If different from above) _____

Occupation Date ____/____/____ **Nature of Occupancy** Owner Tenant

2. Individual/Residential Application Information (If no Pty Ltd with A.C.N. number)

Applicant 1

* **First Name** _____ * **Surname** _____ **Other Initial** _____

Previous Address _____ **P/code**

* **Date of Birth** ____/____/____ * **Driver's Licence Number** _____ **Previous Customer Number** _____

* **Phone Work** _____ **Home** _____ **Mobile** _____ **Email** _____

Applicant 2

* **First Name** _____ * **Surname** _____ **Other Initial** _____

Previous Address _____ **P/code**

* **Date of Birth** ____/____/____ * **Driver's Licence Number** _____ **Previous Customer Number** _____

* **Phone Work** _____ **Home** _____ **Mobile** _____ **Email** _____

3. Application for an Account Declaration

I declare that the information contained in this form is true and correct. I understand that I am required to notify South East Water of my vacation of the premises and that 48 hours notice in advance is required for a meter reading, otherwise I may be liable for usage charges beyond my vacation date. If I am not the owner, I authorise the owner, his/her agent or my agent to provide to South East Water notice of my vacation as prescribed by Sec 23(3) of the Water Industry Act 1994 and any additional relevant information regarding myself as may be required. In accordance with the Privacy Act 1998, if this account is not paid, it may be listed as a default which could affect my credit rating.

Applicant 1 Signature _____ **Date** ____/____/____

Applicant 2 Signature _____ **Date** ____/____/____

4. Managing Agent or Person Lodging Application

Applicant's Name _____ **Phone** _____ **Fax** _____

Applicant's Address _____

5. Concession Application Details (If applicable)

The Concession Card I hold is:

Centrelink – Pensioner Concession Card

Department of Veterans' Affairs – Pensioner Concession Card

Centrelink – Health Care Card

Department of Veterans' Affairs – Gold Card

Concession card number – include all details

Eg. (Centrelink Card) 304-411-512A (Veterans' Affairs Card) VSS123 _____

Please fill in your first name and surname as spelt on your concession card:

First Name _____ **Surname** _____

Concession Application (If applicable)

The information provided in the concession application details section in this form is required to assess your eligibility for a concession. The information will not be used for any other purposes without your consent. The information will only be retained for the period required by the Public Records Act 1973. You are entitled to access your personal information held by South East Water and seek to correct this information if necessary.

I declare that the above information is correct to the best of my knowledge. I further declare that this is my principal place of residence and is used for residential purposes.

I _____ authorise Centrelink to confirm with South East Water the current status of my Commonwealth Benefit and other details as they pertain to my concessional entitlement. This involves electronically matching details that I have provided to South East Water with Centrelink or the Department of Veterans' Affairs (DVA) records to confirm whether or not I am currently receiving a Centrelink or DVA Benefit. I understand that this consent, once signed, is effective only for the period I am a customer of South East Water.

I also understand that this consent, which is ongoing, can be revoked at any time by giving written notice to South East Water. I understand that if I withdraw my consent, I may not be eligible for the concession provided by South East Water.

Concession Applicant Signature _____ **Date** ____/____/____

Privacy Statement

South East Water is collecting the information requested on this form for the purpose of providing goods and services to you and improving those goods and services. Without all or part of this information the goods and services may not be provided to you. This information will be handled in accordance with our legal obligations. You may request access to your personal information. The information may be disclosed to third parties in relation to the provision of goods and services, including South East Water's contractors assisting in the provision of these goods and services, Melbourne Water, the Minister or the Environment Protection Authority. For a copy of South East Water's privacy charter which describes in more detail how personal information may be used, or details on how to access your personal information, see the web site at southeastwater.com.au or contact **131 694**.

South East Water Limited ABN 89 066 902 547
20 Corporate Drive
Locked Bag 1
Heatherton VIC 3202 Australia

DX 36006 Moorabbin
General Enquiries **131 694**
southeastwater.com.au

